EID READER SET UP GUIDE HOW TO UPDATE EID READER SOFTWARE



Development of Gallagher's products often results in updates to the associated software. Updates are regularly posted to the web for customers to access and update their systems.

Many of the Gallagher EID readers are able to have their software updated by the user. It is recommended that reader software is kept up to date so that the latest features of the reader can be utilised. The process outlined below relates to any of the following readers:

- BR & R-Series fixed panel EID reader
- HR1, HR3, HR4 & HR5 Hand held EID reader

DOWNLOAD AND INSTALL THE SOFTWARE UPDATE:

- 1. Close any instances of Gallagher software that may already be running on the PC.
- 2. Locate the appropriate download file from the following website: https://am.gallagher.com/global/support/software-downloads
- 3. Optionally use the drop down filters at the top of the page to help locate the specific download required, by selecting *EID Tag Reader* and then the model you desire.
- 4. Click on the "Download" link. A new window will open with options to download either by an HTTP or FTP.
- 5. Click on either of the download option icons. The FTP option is better for larger file downloads, although will not work behind some security firewalls.



- 6. If asked "Do you want to open or save this file?" click the 'Run' button.
- 7. If prompted with a security warning regarding an 'Unknown Publisher', click 'Run'.

NOTE: Some browsers will automatically save the file into a "Downloads" folder.

Open File - Security Warning	
The publisher could not be verified. Are you sure you want to run this software?	
	Name:ds\SmartReaderUpdater_(BR&R)_v1.13.02 (2).EXE
	Publisher: Unknown Publisher
	Type: Application
	From: C:\Users\ \Downloads\SmartReaderUpdat
	<u>Bun</u> Cancel
☑ Always ask before opening this file	
This file does not have a valid digital signature that verifies its publisher. You should only run software from publishers you trust. <u>How can I decide what software to run?</u>	

8. The installation wizard will begin to step you through the remainder of the software install. Follow the steps within the wizard to complete the installation.